



Limited Warranty for HA-6400 Home Automation Panel and Add-On Components

FOR WARRANTY SERVICE OR REPAIR:

Contact the installer or a Côr™ Home Automation dealer. You may be able to find the installer's name on the equipment or in your Owner's Packet. You can also find a Côr™ Home Automation dealer online at www.corhomeautomation.com. For help, contact: Côr™ Home Automation, Consumer Relations, P.O. Box 4808, Syracuse, New York 13221, Phone 1-844-MY-COR-HOME

Model Number _____ Serial Number _____
Date of Installation _____ Installed by _____
Name of Owner _____ Address of Installation _____

Côr™ Home Automation (hereinafter "Company") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If a part fails due to defect during the applicable warranty period Company will provide a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will provide a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new Company product. Except as otherwise stated herein, those are Company's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document.

This limited warranty period is three (3) years from the date of original installation and is to the original purchasing owner and subsequent owners. The Limited Warranty is only to the extent and as stated in the Warranty Conditions and below.

LEGAL REMEDIES: The owner must notify the Company in writing, by certified or registered letter to Côr™ Home Automation, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.



Côr™ Home Automation

WARRANTY CONDITIONS:

1. Where a product is installed in a newly constructed home, the date of installation is the date the homeowner purchased the home from the builder.
2. If the date of original installation cannot be verified, then the warranty period begins thirty (30) days from the date of sales. Proof of purchase may be required at time of service.
3. The warranty period for subsequent owners does not require registration.
4. Product must be installed properly and by a certified Côr Home Automation technician.
5. The warranty applies only to products remaining in their original installation location.
6. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Installation Instructions, Owner's Manual and Company's service information.
7. Defective parts must be returned to the distributor through a registered servicing dealer for credit.

LIMITATIONS OF WARRANTIES: ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.

THIS WARRANTY DOES NOT COVER:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Any product purchased over the Internet.
3. Company is not responsible for components that Company has not supplied.
4. Company is not responsible for conditions, changes, alterations, additions, or applications over which Company has no control. Defects or problems as a result of such components, conditions, changes, additions, alterations, or applications are not the responsibility of Company. Such conditions include normal wear and tear; catastrophe; fault or negligence of or damage caused by the user or a party other than Company; improper installation, application, storage, maintenance, or misuse of products; improper or negligent change or alteration of the product; other causes external to products; or failure to conform to any applicable recommendations of Company.
5. The warranty does not cover, and Company does not warrant, batteries of any type.
6. To the extent that any product includes software or firmware, whether included in a product furnished hereunder or provided separately, Company warrants that such software/firmware will, at the time of delivery by Company and for a period of 90 days thereafter, conform in all material respects to Company's documentation relating to such software/firmware.
7. In the event of product discontinuance, the applicable warranty period going forward for units previously sold and for units sold in the future, will be announced in conjunction with announcement of the product discontinuance and may, at Company's sole discretion, be shorter than the term of the original warranty.
8. To the extent Services are available for purchase by Buyer, such Services are provided "AS IS" with all the faults. Company provides no warranty, express, or implied, with respect to Software or Services purchased by the Buyer.
9. Products installed outside the U.S.A. or its territories and Canada.
10. **ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER.** Some states or provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.